

CERTIFICATE III IN Health Service Assistant

This qualification reflects the role of a variety of workers who use a range of factual, technical, and procedural knowledge to provide assistance to health professional staff for the care of clients. Health services assistance involves the worker in direct client contact under supervision. The Certificate III will equip you to assist Nurses and health professionals in a variety of settings, working as part of multiple disciplinary teams. Creating positive outcomes for people utilising community-based health services.

During your studies you will learn how to:

- Communicate effectively and build relationships with health professionals and clients.
- Effectively work within the health and community services sector.
- Understand the human body and how it works.
- Help and assist clients with movement.
- Assist with transportation for clients unable to transport themselves.
- Respond effectively to behaviours of concern.
- Organise and prioritise your workload.
- Develop skills to work as a part of multiple disciplinary team.
- Gain comprehensive understanding of medical terminology.

PATHWAYS AND EMPLOYMENT OPPORTUNITIES

Job roles vary across different industry sectors and may include:

- Assist in Nursing
- Patient Service Assistant
- Hotel services
- Orderly
- Medical Reception
- Environmental service

PLEASE NOTE

This is an unscored program.



QUALIFICATION

HLT33115 Certificate III in Health Service Assistance

RTO

IVET 40548

COURSE STRUCTURE

- Two-year course
- Timetabled classes
- Knight Street Campus
- Non-scored

TEACHERS

Di Millstead

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COURSE FEE

\$75 per term

ATTENDANCE

It is important that students commit to all course requirements, including study and assessments the student may need to complete outside their normal training sessions.

ASSESSMENTS

A variety of assessments can be undertaken, including written and practical assessments.

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ENROLMENT ENQUIRIES

Diana Millstead

VET Learning Area Convenor

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UNITS OF COMPETENCY

YEAR ONE

BSBWOR301 *	Organise personal work priorities and development
HLTWHS001*	Participate in workplace health and safety
CHCCOM005*	Communicate and work in health or community services
CHCDIV001*	Work with diverse people
CHCCCS010	Maintain a high standard of service
CHCCC020	Respond effectively to behaviours of concern
CHCCCS026	Transport individuals
HLTAIN001	Assist with nursing care in an acute environment
HLTAIN002	Provide non client support in an acute care environment
HLTINF006*	Apply basic principles and practices of infection control and prevention
CHCCCS002	Assist with movement
HLTHPS001	Take clinical measurements
CHCCOM001	Provide first point of contact
HLTWHS002	Follow safe work practices for direct client care

YEAR TWO

HLTAID011	Provide first aid
HLTAAP001*	Recognise healthy body systems
BSBMED301*	Interpret and apply medical terminology appropriately

**Core units*

You can find details about these Units of Competency by searching training.gov.au